



# MECHANICS DISPATCH

## *News and Updates*

January 11, 2024

Brothers and Sisters,

The IBT Benefits Committee would like to make sure you are aware of the changes United is making to your HRA/VEBA reimbursement debit card. United announced the transition from Alight's Your Spending Account (YSA) to their Smart-Choice account toward the end of last year via company email. The final email announcement was made on December 12, 2023, and it contains a link to the Smart-Choice website. If you cannot find the email, please refer to this

link: [https://learn.smartchoiceaccounts.net/UNITED\\_FSA\\_HRA?elqTrackId=b10199979c3840e9ad8e4998bf2c62cc&elq=025b49b329b642b49203bdd177098b69&elqaid=1432&elqat=1&elqCampaignId=3837&elqcst=272&elqcsid=232](https://learn.smartchoiceaccounts.net/UNITED_FSA_HRA?elqTrackId=b10199979c3840e9ad8e4998bf2c62cc&elq=025b49b329b642b49203bdd177098b69&elqaid=1432&elqat=1&elqCampaignId=3837&elqcst=272&elqcsid=232) or via Flying Together > Employee Services > Health & Insurance (YBR). This will provide you with information along with FAQ's about the new accounts.

Also, according to the company email, the timelines for the transition are as follows:

**December 22, 2023** - Last date to use your current United YSA debit card for purchases. After this date please securely dispose of your current United YSA debit card, as it will be deactivated.

**December 31, 2023** - Last date to submit claims toward your 2023 balance until after the transition period.

**January 1, 2024** - New website and Smart-Choice mobile app available. If applicable, your 2024 coverage and balances begin to become available on the new website, mobile app, and Smart-Choice debit card.

**January 1<sup>st</sup> – January 18<sup>th</sup>** - Transition period for your 2023 IBT balance. You will not have access to your 2023 balance during this time.

**January 19, 2024** - Transition period ends. Your 2023 IBT coverage and balances are available on the new website, mobile app, and Smart-Choice debit card. Claims received after December 31, 2023, will be processed against your 2023 balance.

Please refer to the Smart-Choice website for further details. If you have questions or concerns, please submit a Help Hub request via Flying Together > Employee Services > Tools and Resources > Help Hub.

Fraternally,

Mike Moats

IBT Benefits Committee Chairman